NOTICE OF PUBLIC HEARING

MEETING VIA TELECONFERENCE TO CONSIDER EXTENDING SAN FRANCISCO PUBLIC UTILITIES COMMISSION TEMPORARY EMERGENCY CUSTOMER ASSISTANCE PROGRAMS FOR COVID-19 RELIEF AND TO CONSIDER EXTENDING TEMPORARY SUSPENSION OF SAN FRANCISCO PUBLIC UTILITIES COMMISSION RULES REGARDING SHUT OFF OF WATER AND HETCHY POWER SERVICES, LATE PAYMENT PENALTIES OR FEES, AND THE RETURN OF DELINQUENT CLEANPOWERSF CUSTOMERS TO PG&E GENERATION SERVICE, DUE TO NON-PAYMENT OF BILLS

TUESDAY, DECEMBER 8, 2020 - 1:30 P.M. TELECONFERENCE

During its regular meeting on December 8, 2020, at 1:30 PM, to be held via teleconference, the San Francisco Public Utilities Commission (SFPUC) will consider approving a resolution to extend through June 30, 2021 two customer rate discount programs and rule suspensions related to the COVID-19 emergency.

The Commission will consider extending through June 30, 2021 two programs for temporary emergency bill discounts as follows:

(1) The Temporary Emergency Customer Assistance Program for COVID-19 Relief which provides eligible single-family residential customers a 15% discount on the water bill, a 35% discount on the wastewater bill, and a 30% discount on Hetch Hetchy power bills. To be eligible, customers must have had a pre-COVID income below 200% of the San Francisco Area Median Income, have experienced a loss of income related to COVID-19 or the shelter-in-place order, and are experiencing financial hardship and difficulty paying that water, power, and sewer bills.

(2) The Small Business and Nonprofit Customer Assistance Program for COVID-19 Relief, which provides small businesses and small non-profit organizations with 50 or fewer employees that have lost revenues due to COVID-19 or the shelter-in-place order, and are experiencing financial hardship paying their utility bills, a 20% discount off both the water and sewer bill for six months from the date of the application approval.

In addition, the Commission will consider extending through June 30, 2021 suspension of the following SFPUC Rules and Regulations:

1. The discontinuation or shut-off of water service for residents and businesses in the City for non-payment of water and sewer bills (Section D, Rules 4 and 5 of the SFPUC Rules and Regulations Governing Water Service to Customers);
2. The imposition of late payment penalties or fees for delinquent water and/or sewer bills (Schedule W-44 of the Water Rate Schedules);

3. The discontinuation or shut-off of power service for SFPUC Hetch Hetchy Power Customers in San Francisco for non-payment of power bills (Rule X of the Rules and Regulations Governing Electric Service);

4. The imposition of late payment penalties or fees for delinquent Hetch Hetchy Power Customer accounts (Rule VIII of the Rules and Regulations Governing Electric Service); and


Copies of the agenda item, including the Program Rules and eligibility requirements, will be available 72 hours in advance of the December 8, 2020 meeting on the Commission’s website: https://sfwater.org/index.aspx?page=1314

Members of the public may provide oral public comment on this agenda item during the meeting via telephone by following the dial-in instructions on the Commission agenda. Members of the public may also submit written comments in advance of the meeting by emailing Commission@sfwater.org, and those comments will be forwarded to the Commissioners and placed in the official record. If you have any questions, please call 415-554-3165.

*Posted: November 17, 2020*