Public Utilities Commission

San Francisco Water Power Sewer

Rate Schedules

for

Water, Power and Sewer Service

Effective with Meter Readings
made on or after July 1, 2009

WATER AND WASTEWATER RATES
ESTABLISHED BY RESOLUTIONS
09-0074, 09-0075, 09-0076, 09-0077
APPROVED JUNE 5, 2009
REVISED BY RESOLUTIONS 11-0065 APPROVED MAY 10,
2011, 12-0078 APPROVED MAY 8, 2012, 13-0070
APPROVED MAY 14, 2013
POWER RATES BY RESOLUTIONS
10-0018 APPROVED FEBRUARY 9, 2010
AND 11-0021 APPROVED FEBRUARY 8, 2011

by the
Public Utilities Commission

Rate Schedules

for

Water, Power and Sewer Service

Effective with Meter Readings
made on or after July 1, 2009

WATER AND WASTEWATER
RATES ESTABLISHED BY
RESOLUTIONS
09-0074, 09-0075, 09-0076, 09-0077
APPROVED JUNE 5, 2009
REVISED BY RESOLUTION 11-0065 APPROVED
MAY 10, 2011, 12-0078 APPROVED MAY 8, 2012,
13-0070 APPROVED MAY 14, 2013
POWER RATES BY RESOLUTIONS
10-0018 APPROVED FEBRUARY 9, 2010
AND 11-0021 APPROVED FEBRUARY 8, 2011

by the
Public Utilities Commission
525 Golden Gate
Avenue
San Francisco, California 94102

July 1, 2013

Water Rate Schedules
for Residential and Non-Residential Service

SCHEDULE W-1A. Single Family Residential Service within the City and County of San Francisco

Applicable to single-family dwelling units served through a separate meter or battery of meters.

First: A monthly service charge based on the size of the meter. For two-month billing periods the charge shall be twice the amounts shown.

Meter Size	Effective 7/1/09	Effective 7/1/10	Effective 7/1/11	Effective 7/1/12	Effective 7/1/13
5/8 in	$5.40	$6.20	$7.00	$7.90	$8.40
3/4 in	$6.60	$7.60	$8.60	$9.70	$10.30
1 in	$8.70	$10.00	$11.30	$12.70	$13.50
1-1/2 in	$14.10	$16.20	$18.20	$20.50	$21.80
2 in	$20.70	$23.80	$26.80	$30.20	$32.20
3 in	$36.00	$41.40	$46.60	$52.40	$55.80
4 in	$57.70	$66.40	$74.70	$84.00	$89.50
6 in	$112.20	$129.00	$145.10	$163.20	$173.80
8 in	$177.70	$204.40	$230.00	$258.80	$275.60
10 in	$254.00	$292.10	$328.60	$369.70	$393.70
12 in	$472.00	$542.80	$610.70	$687.00	$731.70
16 in	$821.00	$944.20	$1,062.20	$1,195.00	$1,272.70

Second: A charge for all water delivered based on monthly meter readings.

Block	Charge per 100 Cubic Feet				
	Effective 7/1/09	Effective 7/1/10	Effective 7/1/11	Effective 7/1/12	Effective 7/1/13
For the first 300 cubic feet	$2.61	$3.09	$3.50	$3.90	$4.20
All additional cubic feet	$3.48	$4.12	$4.60	$5.20	$5.50

For accounts with two – month (bi-monthly) readings, the usage allowance in the first block shall be twice the amount shown(600 cu.ft).

SCHEDULE W-1B. Multiple-Family Residential Service uses within the City and County of San Francisco

Applicable to multiple-family accounts consisting of two or more dwelling units served through a separate meter or battery of meters.

First: A monthly service charge based on the size of the meter. For two-month billing periods the charge shall be twice the amounts shown.

Meter Size	Effective 7/1/09	Effective 7/1/10	Effective 7/1/11	Effective 7/1/12	Effective 7/1/13
5/8 in	$5.40	$6.20	$7.00	$7.90	$8.40
3/4 in	$6.60	$7.60	$8.60	$9.70	$10.30
1 in	$8.70	$10.00	$11.30	$12.70	$13.50
1-1/2 in	$14.10	$16.20	$18.20	$20.50	$21.80
2 in	$20.70	$23.80	$26.80	$30.20	$32.20
3 in	$36.00	$41.40	$46.60	$52.40	$55.80
4 in	$57.70	$66.40	$74.70	$84.00	$89.50
6 in	$112.20	$129.00	$145.10	$163.20	$173.80
8 in	$177.70	$204.40	$230.00	$258.80	$275.60
10 in	$254.00	$292.10	$328.60	$369.70	$393.70
12 in	$472.00	$542.80	$610.70	$687.00	$731.70
16 in	$821.00	$944.20	$1,062.20	$1,195.00	$1,272.70

Second: A charge for all water delivered based on monthly meter readings.

Block	Charge per 100 Cubic Feet				
	Effective 7/1/09	Effective 7/1/10	Effective 7/1/11	Effective 7/1/12	Effective 7/1/13
For the first 300 cubic feet per dwelling unit	$2.87	$3.28	$3.70	$4.20	$4.50
All additional cubic feet	$3.82	$4.37	$4.90	$5.50	$5.90

For accounts with two-month (bi-monthly) readings, the usage allowance in the first block shall be twice the amount shown (600 cu.ft.)

SCHEDULE W-1C. Commercial, Industrial and General Uses within the City and County of San Francisco

Applicable to commercial, industrial and other general uses served through a separate meter or battery of meters.

First: A monthly service charge based on the size of the meter. For two-month billing periods the charge shall be twice the amounts shown.

Meter Size	Effective 7/1/09	Effective 7/1/10	Effective 7/1/11	Effective 7/1/12	Effective 7/1/13
5/8 in	$5.40	$6.20	$7.00	$7.90	$8.40
3/4 in	$6.60	$7.60	$8.60	$9.70	$10.30
1 in	$8.70	$10.00	$11.30	$12.70	$13.50
1-1/2 in	$14.10	$16.20	$18.20	$20.50	$21.80
2 in	$20.70	$23.80	$26.80	$30.20	$32.20
3 in	$36.00	$41.40	$46.60	$52.40	$55.80
4 in	$57.70	$66.40	$74.70	$84.00	$89.50
6 in	$112.20	$129.00	$145.10	$163.20	$173.80
8 in	$177.70	$204.40	$230.00	$258.80	$275.60
10 in	$254.00	$292.10	$328.60	$369.70	$393.70
12 in	$472.00	$542.80	$610.70	$687.00	$731.70
16 in	$821.00	$944.20	$1,062.20	$1,195.00	$1,272.70

Second: A charge for all water delivered based on monthly meter readings.

	Charge per 100 Cubic Feet				
	Effective 7/1/09	Effective 7/1/10	Effective 7/1/11	Effective 7/1/12	Effective 7/1/13
For all cubic feet	$3.35	$3.89	$4.52	$5.10	$5.40

SCHEDULE W-2. Fire Service within the City and County of San Francisco

Covering only straight fire service, required by the regulation of the San Francisco Fire Department or Underwriters having jurisdiction, installed and maintained according to the rules, regulations and specifications of the San Francisco Water Enterprise.

First: A monthly service charge based on the size of the service. For two-month billing periods the charge shall be twice the amounts shown.

Connection Size	Effective 7/1/09	Effective 7/1/10	Effective 7/1/11	Effective 7/1/12	Effective 7/1/13
1 in	$1.20	$1.40	$1.60	$1.80	$1.90
1-1/2 in	$1.50	$1.70	$2.00	$2.20	$2.40
2 in	$3.10	$3.60	$4.10	$4.70	$5.00
3 in	$8.70	$10.00	$11.50	$12.90	$13.80
4 in	$18.60	$21.40	$24.60	$27.70	$29.50
6 in	$53.90	$62.00	$71.30	$80.20	$85.40
8 in	$114.90	$132.10	$151.90	$170.90	$182.00
10 in	$206.70	$237.70	$273.40	$307.50	$327.50
12 in	$333.70	$383.80	$441.40	$496.50	$528.80

Second: If water is used for any purpose other than extinguishing accidental fires, the W-1C rates for water delivery shall apply.

SCHEDULE W-3A. Public Uses within the City and County of San Francisco

For Public Buildings, Parks and Other Metered Service Schedule W-1C

For Street Sprinkling and Flushing: Quantities to be computed from records of tank wagons and billed as one amount: (No service charge to apply) Schedule W-1C

SCHEDULE W-3B. Interruptible Public Uses within the City and County of San Francisco

For Interruptible Service when service can be interrupted for water shortages and other emergencies at the discretion of the Water Enterprise:

First: A monthly service charge based on the size of the meter. For two-month billing periods the service charge shall be twice the amount shown:

Meter Size	Effective 7/1/09	Effective 7/1/10	Effective 7/1/11	Effective 7/1/12	Effective 7/1/13
5/8 in	$5.40	$6.20	$7.00	$7.90	$8.40
3/4 in	$6.60	$7.60	$8.60	$9.70	$10.30
1 in	$8.70	$10.00	$11.30	$12.70	$13.50
1-1/2 in	$14.10	$16.20	$18.20	$20.50	$21.80
2 in	$20.70	$23.80	$26.80	$30.20	$32.20
3 in	$36.00	$41.40	$46.60	$52.40	$55.80
4 in	$57.70	$66.40	$74.70	$84.00	$89.50
6 in	$112.20	$129.00	$145.10	$163.20	$173.80
8 in	$177.70	$204.40	$230.00	$258.80	$275.60
10 in	$254.00	$292.10	$328.60	$369.70	$393.70
12 in	$472.00	$542.80	$610.70	$687.00	$731.70
16 in	$821.00	$944.20	$1,062.20	$1,195.00	$1,272.70

Second: A charge for all water delivered based on monthly meter readings.

	Charge per 100 Cubic Feet				
	Effective 7/1/09	Effective 7/1/10	Effective 7/1/11	Effective 7/1/12	Effective 7/1/13
For all cubic feet	$2.09	$2.41	$2.71	$3.05	$3.25

SCHEDULE W-4. Docks and Shipping Supply within the City and County of San Francisco

For regularly metered service Schedule W-1C

For Special Shipping Service including hose truck and other special services from open docks through common hydrants where delivery is not through a service and meter for which the customer is responsible:

First: A service charge:

	Effective 7/1/09	Effective 7/1/10	Effective 7/1/11	Effective 7/1/12	Effective 7/1/13
Per occurrence	$250.00	$260.00	$270.00	$280.00	$290.00

Second: A charge for all water delivered Schedule W-1C

Minimum Billing: In the application of special shipping rates, the minimum bill shall be the service charge plus a charge for 3,300 cubic feet of water.

SCHEDULE W-5. Builders and Contractors within the City and County of San Francisco

Builders and Contractors supply for metered service through fire hydrants and other metered service:

First: A meter connection charge $125.00

Second: A Monthly Service Charge based on the size of meter. For bi-monthly billing, the charge shall be twice the amounts shown.

Meter Size	Effective 7/1/09	Effective 7/1/10	Effective 7/1/11	Effective 7/1/12	Effective 7/1/13
1 in	$15.00	$17.00	$20.00	$23.00	$24.00
3 in	$135.00	$155.00	$178.00	$200.00	$213.00

Third: A charge for all water delivered Schedule W-1C

Water consumption shall be reported to the Water Enterprise either monthly or bi-monthly as specified by the Water Enterprise. Any customer who fails to report water consumption as required shall be assessed a non-reporting penalty of $25.00 per month.

For unmetered service through fire hydrants or other unmetered connections by special arrangement with the San Francisco Water Enterprise:

First: A service charge on each billing $50.00.

Second: A charge for water delivered Schedule W-1C

SCHEDULE W-21. Single Family Residential Service outside the City and County of San Francisco

Applicable to single-family dwelling units served through a separate meter or battery of meters: Schedule W-1A

SCHEDULE W-22. Fire Service outside the City and County of San Francisco

Covering only straight fire service, required by the regulation of the local Fire Department or Underwriters having jurisdiction, installed and maintained according to the rules, regulations and specifications of the San Francisco Water Enterprise: Schedule W-2

SCHEDULE W-24. Non-Potable Water Service

Applicable inside and outside the City and County of San Francisco for non-potable water service when the customer furnishes all facilities necessary to convey the non-potable water from the San Francisco Water Enterprise's water supply reservoirs to the customer's point of use.

A Charge for all water supplied based on one month meter readings. A rate determined annually by General Manager of Utilities based on the cost of water excluding treatment in the most recently completed fiscal year. For the fiscal year which begins July 1, 2010, the rate for all deliveries: $1.16 per 100 cubic feet.

SCHEDULE W-25. Wholesale Use with Long Term Contract

For service to municipalities, water districts and others who, under long-term contracts, purchase water for resale, in whole or in part, as water:

First: A monthly service charge based on the type and size of the meter:

Meter Size	Disc/Compound Meters	Crest Meters	Magnetic Meters	Turbine Meters
5/8 in	$ 11.00	$ -	$ -	$ -
3/4 in	18.00	-	-	-
1 in	30.00	-	-	-
1 1/2 in	43.00	-	-	-
2 in	79.00	-	-	-
3 in	158.00	-	-	-
4 in	318.00	353.00	-	577.00
6 in	476.00	685.00	-	1,256.00
8 in	635.00	1,335.00	2,265.00	1,875.00
10 in	793.00	1,732.00	-	3,391.00
12 in	953.00	1,840.00	5,159.00	-
16 in	1,270.00	5,628.00	-	7,215.00
18 in	-	6,133.00	-	-
20 in	-	6,349.00	-	-

The service charge for a battery of meters installed on one service in lieu of one meter or for a special type of meter shall be based on the size of single or multiple standard type meters of equivalent capacity.

Second: A charge for water delivered based on one-month's meter readings:

$1,067.22 per acre-foot or $2.45 per 100 cu. ft.

Third: AN UNTREATED WHOLESALE WATER RATE DISCOUNT FACTOR for Wholesale customers receiving untreated water, based on one-month's meter readings:

($117.61) per acre-foot or ($0.27) per 100 cu. ft.

SCHEDULE W-31. Multiple-family Residential, Commercial, Industrial and General Uses outside the City of San Francisco

Applicable to multiple-family residential, commercial, industrial and other general uses served through a separate meter or battery of meters: Schedule W-1C

SCHEDULE W-33. Public Uses Excluding Wholesale outside the City and County of San Francisco

For Public Buildings, Parks and Other Metered Service: Schedule W-3A

SCHEDULE W-34. Interruptible Public Uses outside the City and County of San Francisco

For Interruptible Service when service can be interrupted for water shortages and other emergencies at the discretion of the Water Enterprise: Schedule W-3B

SCHEDULE W-40. Meter Resizing

Applicable to all water customers for meter resizing made at the customer's request except when such resizing is required to maintain service pressure or meet flow requirements.

Meter resizing charges shall be established by the Water Enterprise on July first of each calendar year for standard meter sizes (5/8-inch to 2-inch). The charges shall be based on the average cost of similar meter resizing for the period July 1 through March 31 of the preceding fiscal year and shall be adjusted upward or downward by the Enterprise on July 1 of each calendar year to reflect changes in labor, materials, and appurtenant costs.

For meter resizing not covered in the above or when, in the opinion of the Enterprise, any unusual conditions may result in costs more than 15% greater than the scheduled costs, the Enterprise reserves the right to charge the meter resizing on the basis of actual costs.

SCHEDULE W-41. Service Installations

Applicable to all water customers for service installations made at the customer's request.

Connection charges shall be established by the Water Enterprise on July first of each calendar year for the installation of 5/8-inch to 8-inch standard services and fire services. The charges shall be based on the average cost of similar service installations for the period July 1 through March 31 of the preceding fiscal year and shall be adjusted upward or downward by the Enterprise on July 1 of each calendar year to reflect changes in labor, materials, paving and appurtenant costs.

The charge for setting each additional meter on an existing or new service for residential and small commercial use and the charge for resetting a meter on an existing usable service shall be established in the same manner as above.

For installations not covered in the above or when, in the opinion of the Enterprise, any unusual conditions may result in costs more than 15% greater than the scheduled costs, the Enterprise reserves the right to make the installation on the basis of actual costs.

All pipes, valves, fittings, equipment, materials, meters, etc. up to and including the outlet equipment shall remain the property of the Enterprise and no part of the cost will be refunded.

SCHEDULE W-42. Meter and Service Relocations

Applicable to all water customers for meter and service relocations made at the customer's request.

If the Water Enterprise determines the relocation of an active meter and/or service connection is required, is necessary, or desirable because of the operations of the Water Enterprise or

because of modifications to a street or right-of-way by a public agency, the relocation will be done without cost to the customer.

If the meter or service to be relocated is not active, the Water Enterprise may elect to sever the service connection and remove the meter without relocating it. The Water Enterprise shall give at least ten days notice prior to severing the connection. The notice shall be mailed to the property owner at the address shown on the most recent equalized assessment tax roll.

If the customer requests the relocation or removal for any purpose whatsoever and such request is approved by the Water Enterprise, the customer shall pay the greater of the standard charge as described below or the actual cost incurred by the Water Enterprise.

Relocation charges shall be established by the Water Enterprise on July first of each calendar year for the relocation of 1-inch and 2 inch-copper services up to 2 feet. The charge shall be based on the average cost of similar relocations for the period July 1 through March 31 of the preceding fiscal year and shall be adjusted upward or downward by the Enterprise on July 1 of each calendar year to reflect changes in labor, materials, paving and appurtenant costs.

For relocations not covered in the above or when, in the opinion of the Enterprise, any unusual conditions may result in costs more than 15% greater than the scheduled costs, the Enterprise reserves the right to base the charge for the relocation on actual costs.

SCHEDULE W-43. Flow Restricting Installations

Applicable to all water customers.

Violation of any water use restrictions by any customer may, after one written warning and in accordance with all applicable laws and legal restrictions, results in the installation of a flow restrictor device on the customer service line. The charge to install and remove the restricting device shall be as follows:

Meter Size	Installation/Removal Cost
5/8” to 1”	$205.00
1-1/2” to 2”	$295.00
3” and larger	Actual Cost*

*Actual cost shall include material, labor, equipment and overhead charges.

Continued violation of any water use restrictions may result in the discontinuance of water service by the Enterprise and a charge of $36.00 shall be paid prior to reactivating the service.

SCHEDULE W-44. Service Fees

Applicable to all water customers except municipal and suburban resale customers.

LATE PAYMENT PENALTY

Any charge or fee not paid within 30 days shall be subject to a late payment penalty equal to one-half of one percent (1/2%) for each 30 days or fraction thereof on the amount owed plus a $3.00 handling charge.

RETURN CHECK CHARGE $85.00

A return check charge shall be applied to any account whose check payment is returned to us due to insufficient funds, closed accounts or any other valid reason why the customer's bank did not honor the check. This charge will be made for every such occurrence.

NEW ACCOUNT CHARGE $35.00

Any customer establishing a new account for water service shall be assessed a one-time fee to cover administrative costs. In addition, such customer may be required to make a refundable security deposit equal to the greater of two months estimated water charges or $50.00. The deposit is refundable after twelve months of satisfactory payment history or termination of service and settlement of the final bill, whichever occurs first.

48-HOUR NOTICE $36.00

Prior to shutting-off water service for non-payment, the Water Enterprise will post on the customer's premises a 48-hour notice. A charge of $36.00 will be added to the amount owed to cover this cost.

SERVICE SHUT-OFF $36.00

A shut-off of water service during normal business hours (eight a.m. to four-thirty p.m. daily except Saturday, Sunday and holidays) will be assessed a service charge of $36.00. A shut-off or turn-on at times other than normal business hours will be assessed a charge of $50.00.

SERVICE TURN-ON $36.00

A service turn-on during normal business hours (eight a.m. to four-thirty p.m. daily except Saturday, Sunday and holidays) will be assessed a service charge of $36.00. A shut-off or turn-on at times other than normal business hours will be assessed a charge of $50.00.

LOCK CHARGE $14.00

Any customer whose service is shut-off for non-payment will also be charged for the cost of a meter lock installed in accordance with the Water Enterprise standard procedures.

LIEN FEE

Any account with an outstanding balance of greater than $50.00 and which is delinquent by more than one billing cycle may be recorded as a lien against the property. Any account recorded as a lien against the property will be assessed a lien fee as provided in the Administrative Code of the City and County of San Francisco.

SCHEDULES 40 through 44.

FUTHER RESOLVED, That the General Manager may each year adjust the charges set in Resolution 09-0076 without further action by the Commission to reflect changes in the relevant Consumer Price Index. The price index adjustment authorized by this Resolution shall not cause the charges authorized by this Resolution to exceed the department's cost of providing the service.

WATER CAPACITY CHARGE

Any customer requesting a new connection to the water distribution system or requiring additional capacity as a result of any addition, improvement, modification or change in use of an existing connection as determined solely by the General Manager shall pay a capacity charge for the new or additional capacity required to serve the customer. The capacity charge is site specific and may not be sold, traded or conveyed in a manner to another site or customer. The capacity charge does not convey or imply ownership in or of any facilities of the Water System. Effective July 1, 2009 the capacity charge shall be $1,060 per equivalent 5/8 inch meter. Thereafter, the capacity charge shall be adjusted on July 1st of each subsequent year by the annual change in the 20 City Average Construction Cost Index (CCI) published by ENR Magazine. For July 1, 2010, the annual charge shall be computed using the CCI as of July 1, 2008 and the CCI as of July 1, 2009. Effective July 1, 2013 the capacity charge shall be $1,191 per equivalent 5/8 inch meter.

Wastewater Rate Schedules
for Residential and Non-Residential Service

SCHEDULE A-1.

This schedule shall apply to Single-Family Residential Users. The rates under this schedule are based upon the typical strengths for Domestic Wastes, as determined by the General Manager. All Single-Family Residential Users shall be charged on the basis of discharge units in accordance with the schedule of rates as follows:

Block	Charge per Discharge Unit				
	Effective 7/1/09	Effective 7/1/10	Effective 7/1/11	Effective 7/1/12	Effective 7/1/13
The first 3 Discharge Units per month	$6.05	$6.91	$7.16	$7.52	$7.90
All additional Discharge Units	$8.35	$9.21	$9.55	$10.03	$10.53

A discharge unit shall be based on the customer's metered water use multiplied by the customer's flow factor representing the quantity of metered water use returned to the sewerage system as wastewater (e.g. a customer using 10 Ccf. of water and having a flow factor of 90% shall be billed for 9 discharge units). For customers whose meters are read on a bi-monthly basis, the allowed use in each block shall be doubled.

SCHEDULE A-2.

This schedule shall apply to Multiple-Family Residential Users. The rates under this schedule are based upon the typical strengths for Domestic Wastes, as determined by the General Manager. All Multiple-Family Residential Users shall be charged on the basis of discharge units in accordance with the schedule of rates as follows:

	Charge per Discharge Unit				
Block	Effective 7/1/09	Effective 7/1/10	Effective 7/1/11	Effective 7/1/12	Effective 7/1/13
The first 3 Discharge Units per Dwelling Unit per month	$5.66	$6.51	$7.49	$7.86	$8.25
All additional Discharge units	$7.45	$8.68	$9.99	$10.49	$11.01

A discharge unit shall be based on the customer's metered water use multiplied by the customer's flow factor representing the quantity of metered water use returned to the sewerage system as wastewater (e.g. a customer using 10 Ccf. of water and having a flow factor of 95% shall be billed for 9.5 discharge units). The use allowed in each block shall be multiplied by the number of dwelling units to maximum use allowed in the block (e.g. a customer with 5 dwelling units shall be allowed a maximum of 15 discharge units in the first block – 3 Ccf/Dwelling Units per month times 5 Dwelling Units = 15 Ccf/mo). For customers whose meters are read on a bi-monthly basis, the allowed use in each block shall be doubled.

SCHEDULE B.

Users, other than Residential Users charged under Schedule A of this Resolution, shall be charged the cost for each parameter according to the following:

Parameter	Effective 7/1/09	Effective 7/1/10	Effective 7/1/11	Effective 7/1/12	Effective 7/1/13
Volume of wastewater discharged in accordance with the rules and regulations of the Wastewater Enterprise per 100 cubic feet	$6.5548	$6.5548	$6.5548	$6.5548	$6.6203
PLUS					
Suspended solids discharged per lb.	$0.8819	$0.8819	$0.8819	$0.8819	$0.8907
PLUS					
Oil/Grease discharged per lb.	$1.1035	$1.1035	$1.1035	$1.1035	$1.1145
PLUS					
Chemical Oxygen Demand discharged per lb.	$0.2156	$0.2156	$0.2156	$0.2156	$0.2178

Those customers whose parameter loadings are not based on periodic sampling shall be charged on the basis of standard parameter loadings established by the General Manager for each SIC code in accordance with applicable state and federal laws and regulations.

WASTEWATER CAPACITY CHARGE

Any customer requesting a new connection to the sewerage system or requiring additional collection or treatment capacity as a result of any addition, improvement, modification or change in use of an existing connection as determined solely by the General Manager shall pay a capacity charge for the new or additional capacity required to serve the customer. The capacity charge is site specific and may not be sold, traded or conveyed in a manner to another site or customer. The capacity charge does not convey or imply ownership in or of any facilities of

the Wastewater System. Effective July 1, 2009, the capacity charge shall be $3,125 per equivalent dwelling unit. Thereafter, the capacity charge shall be adjusted on July 1st of each subsequent year by the annual change in the 20 City Average Construction Cost Index (CCI) published by ENR Magazine. Effective July 1, 2013, the capacity charge shall be $3,514 per equivalent dwelling unit.

ELECTRIC SCHEDULE R-1

RESIDENTIAL SERVICE

APPLICABILITY:

This schedule is applicable to single-phase and polyphase residential service in single-family and multiple-family dwellings separately metered or by a bank of meters.

TERRITORY:

This schedule is available within the boundaries of the City and County of San Francisco in areas for which the San Francisco Public Utilities Commission's Power Enterprise is the primary electricity provider.

RATES:

Total bundled service charges are calculated using the total rates shown below on monthly basis, plus any applicable taxes.

First: A Monthly Service Charge of $2.85 per account.

Second: A charge for all electricity delivered during the *Winter* Season based on monthly meter readings.

Total Energy Rates ($ per kWh)

First 278 kWh	$0.11200
Next 83 kWh	$0.12733
All Additional kWh	$0.26065

Or Second: A charge for all electricity delivered during the *Summer* Season based on monthly meter readings.

Total Energy Rates ($ per kWh)

First 229 kWh	$0.11200
Next 68 kWh	$0.12733
All Additional kWh	$0.26065

SPECIAL CONDITIONS:

1. Seasonal Changes. The winter season is November 1 through April 30. The summer season is May 1 through October 31.

2. Standard Medical Quantities. Additional medical quantities are available as provided in Schedule R-M.

3. Additional Meters. If residential dwelling unit is served by more than one electric meter, the usage of all meters shall be combined for calculating the electric use in each block of the rate. No additional use will be allowed in the first and second blocks of the rate as a result of multiple meters.

4. Standard Service Facilities. Except for metering equipment, which shall be supplied by the SFPUC, the customer is responsible for installing, owning, operating and maintaining all facilities required to receive service at the point of delivery.

5. Special Facilities. If the customer requests the SFPUC install, own, operate or maintain any facilities other than the Standard Service Facilities, the customer will reimburse the SFPUC for all its costs associated with such Special Facilities.

6. Contracts. Customers who use service for only part of the year may be required to execute a contract for service. After the initial term, the contract shall continue for successive terms of one year until cancelled by either the Customer or the SFPUC upon thirty days written notice.

SCHEDULE A: ANNUAL ADJUSTMENT

Effective July 1, 2012 and each successive July 1, the rates shall be adjusted by the lesser of the annual percentage in the Consumer Price Index (CPI) for All Urban Consumers for

San Francisco-Oakland-San Jose published by the U.S. Bureau of Labor Statistics (for twelve months ending December 31 in the calendar year preceding the year during which the rates will be effective) or the change in the Schedule E-1 rate by the Pacific Gas & Electric Company for residential service as of January 1 in the year for which the rates will be effective compared to the Schedule E-1 rate as of January in the prior year. In no case, however, will a reduction in CPI or in the rate charged by PG&E cause the rates charged by the SFPUC to be reduced.

Issued By: THE CITY AND COUNTY OF SAN FRANCISCO PUBLIC UTILITIES COMMISSION

Resolution 11-0021

Effective Date: February 26, 2011

ELECTRIC SCHEDULE R-2

LOW-INCOME RESIDENTIAL SERVICE

APPLICABILITY:

This schedule is applicable to single-phase and polyphase residential service in single-family and multiple-family dwellings separately metered or by a bank of meters where the customer qualifies for the SFPUC Low-Income Residential Service under the eligibility and certification criteria established by the Commission.

TERRITORY:

This schedule is available within the boundaries of the City and County of San Francisco in areas for which the San Francisco Public Utilities Commission's Power Enterprise is the primary electricity provider.

RATES:

Total bundled service charges are calculated using the total rates shown below on monthly basis, plus any applicable taxes.

First: A Monthly Service Charge of $2.85 per account.

Second: A charge for all electricity delivered during the Winter Season based on monthly meter readings.

Total Energy Rates ($ per kWh)

First 278 kWh	$0.07839
Next 83 kWh	$0.08912
All Additional kWh	$0.18246

Or Second: A charge for all electricity delivered during the Summer Season based on monthly meter readings.

Total Energy Rates ($ per kWh)

First 229 kWh	$0.07839
Next 68 kWh	$0.08912
All Additional kWh	$0.18246

SPECIAL CONDITIONS:

1. Seasonal Changes. The winter season is November 1 through April 30. The summer season is May 1 through October 31.

2. Standard Medical Quantities. Additional medical quantities are available as provided in Schedule R-M.

3. Additional Meters. If residential dwelling unit is served by more than one electric meter, the usage of all meters shall be combined for calculating the electric use in each block of the rate. No additional use will be allowed in the first and second blocks of the rate as a result of multiple meters.

4. Standard Service Facilities. Except for metering equipment, which shall be supplied by the SFPUC, the customer is responsible for installing, owning, operating and maintaining all facilities required to receive service at the point of delivery.

5. Special Facilities. If the customer requests the SFPUC install, own, operate or maintain any facilities other than the Standard Service Facilities, the customer will reimburse the SFPUC for all its costs associated with such Special Facilities.

6. Contracts. Customers who use service for only part of the year may be required to execute a contract for service. After the initial term, the contract shall continue for successive terms of one year until cancelled by either the Customer or the SFPUC upon thirty days written notice.

SCHEDULE A: ANNUAL ADJUSTMENT

Effective July 1, 2012 and each successive July 1, the rates shall be adjusted by the lesser of the annual percentage in the Consumer Price Index (CPI) for All Urban Consumers for San Francisco-Oakland-San Jose published by the U.S. Bureau of Labor Statistics (for twelve months ending December 31 in the calendar year preceding the year during which the rates will be effective) or the change in the Schedule E-1 rate by the Pacific Gas & Electric Company for residential service as of January 1 in the year for which the rates will be effective compared to the Schedule E-1 rate as of January in the prior year. In no case however, will a reduction in CPI or in the rate charged by PG&E cause the rates charged by the SFPUC to be reduced.

Issued By: THE CITY AND COUNTY OF SAN FRANCISCO PUBLIC UTILITIES COMMISSION

Resolution 11-0021

Effective Date: February 26, 2011

ELECTRIC SCHEDULE R-M

MEDICAL NECESSITY ASSISTANCE PROGRAM

GENERAL:

Available to residential customers served by the SFPUC Power Enterprise. Under the Medical Necessity Assistance Program, the number of kilowatt-hours (kWh) of electricity billed in the initial step of the residential customer's applicable rate may be increased. To qualify for this program, the residential customer must have a full-time resident in the customer's home who has a medical disability. The Medical Necessity Use Allowance for eligible residential customers in each step of the applicable rate will be increased by seventy-five percent.

ELIGIBILITY

To qualify for the Medical Necessity Assistance Program, a customer must submit an application and certify in writing that a full-time resident in the customer's home is:

1. Dependent on electrically powered life-support device plugged into the home electric system such as an aerosol tent, pressure pad, apnea monitor, pressure pump, compressor, respirator (all types), electronic nerve stimulator, suction machine, ultrasound nebulizer, electrostatic nebulizer, inhalation pulmonary pressure breather machine (IPPB) iron lung, dialysis machine, hemodialysis machine, motorized wheelchair, or oxygen generator to sustain the life of the patient/person or to prevent deterioration of the patient/person's medical condition; or

2. A paraplegic, hemiplegic, or quadriplegic, multiple sclerosis patient, neuromuscular patient, scleroderma patient, or person with a compromised immune system being treated for a life-threatening illness that requires special electrically powered heating and/or cooling to sustain the life of the patient/person or to prevent deterioration of the patient/person's medical condition.

Application for the Medical Necessity Assistance Program must include certification by a physician and surgeon licensed in the State of California, or by a person licensed by the State of California in accordance with the Osteopathic Initiative Act, that the person named in the application qualifies for the Medical Necessity Assistance Program.

RECERTIFICATION

Unless a permanent disability is demonstrated, application for the Medical Necessity Assistance Program must be submitted annually, in accordance with the rules and procedures provided by the General Manager of the SFPUC.

Issued By: THE CITY AND COUNTY OF SAN FRANCISCO PUBLIC UTILITIES COMMISSION

Resolution 11-0021

Effective Date: February 26, 2011

ELECTRIC SCHEDULE C-1

COMMERCIAL SERVICE

APPLICABILITY:

This schedule is applicable to single-phase and polyphase commercial, industrial and other general non-residential uses with demands of less than 200 kW served through a separate meter or by a bank of meters.

TERRITORY:

This schedule is available within the boundaries of the City and County of San Francisco in areas for which the San Francisco Public Utilities Commission's Power Enterprise is the primary electricity provider.

RATES:

Total bundled service charges are calculated using the total rates shown below on monthly basis, plus any applicable taxes.

First: A Monthly Service Charge of $14.15 per account ($0.47167) per meter per day for single phase service or $21.25 per account ($0.70833) per meter per day for polyphase service.

Second: A charge for all electricity delivered during the Winter Season based on monthly meter readings.

Total Energy Rate ($/kWh) for all use $0.13741

Or Second: A charge for all electricity delivered during the Summer Season based on monthly meter readings.

Total Energy Rate ($/kWh) for all use $0.19200

SPECIAL CONDITIONS:

1. Seasonal Changes. The winter season is November 1 through April 30. The summer season is May 1 through October 31.

2. Standard Service Facilities. Except for metering equipment, which shall be supplied by the SFPUC, the customer is responsible for installing, owning, operating and maintaining all facilities required to receive service at the point of delivery.

3. Special Facilities. If the customer requests the SFPUC install, own, operate or maintain any facilities other than the Standard Service Facilities, the customer will reimburse the SFPUC for all its costs associated with such Special Facilities.

4. Contracts. Customers who use service for only part of the year may be required to execute a contract for service. After the initial term, the contract shall continue for successive terms of one year until cancelled by either the Customer or the SFPUC upon thirty days written notice.

SCHEDULE A: ANNUAL ADJUSTMENT

Effective July 1, 2012 and each successive July 1, the rates shall be adjusted by the lesser of the annual percentage in the Consumer Price Index (CPI) for All Urban Consumers for San Francisco-Oakland-San Jose published by the U.S. Bureau of Labor Statistics (for twelve months ending December 31 in the calendar year preceding the year during which the rates will be effective) or the change in the Schedule E-1 rate by the Pacific Gas & Electric Company for residential service as of January 1 in the year for which the rates will be effective compared to the Schedule E-1 rate as of January in the prior year. In no case, however, will a reduction in CPI or in the rate charged by PG&E cause the rates charged by the SFPUC to be reduced.

Issued By: THE CITY AND COUNTY OF SAN FRANCISCO PUBLIC UTILITIES COMMISSION

Resolution 11-0021

Effective Date: February 26, 2011

ELECTRIC SCHEDULE M-1

MISCELLANEOUS CHARGES

APPLICABILITY:

This schedule is applicable to residential and non-residential customers, as appropriate.

TERRITORY:
This schedule is available within the boundaries of the City and County of San Francisco in areas for which the San Francisco Public Utilities Commission's Power Enterprise is the primary electricity provider.

CHARGES:
Late Payment Penalty $3.00 plus 1/2% per month on the outstanding balance

Return Check Charge $85.00 each occurrence

New Account Charge Deposit equivalent to 2 months charges; General Manager may waive this charge upon satisfactory credit check

Service Restoration after Disconnect $36.00 plus cost of SFPUC equipment

Lien Fee Set by Administrative Code

Effective July 1, 2012 and each successive July, the miscellaneous charges shall be adjusted based on the annual percentage change in the Consumer Price Index for All Urban Consumers in San Francisco-Oakland-San Jose published by U.S. Bureau of Labor Statistics for the twelve months ending December 31 in the calendar year preceding the year in which charges will be effective, with a base index as of June 30, 2009.

Issued By: THE CITY AND COUNTY OF SAN FRANCISCO PUBLIC UTILITIES COMMISSION

Resolution 11-0021

Effective Date: February 26, 2011

OTHER MISCELLANEOUS POWER CHARGES

APPLICABILITY:
This schedule is applicable to residential and non-residential customers, as appropriate.

TERRITORY:

This schedule is available within the boundaries of the City and County of San Francisco in areas for which the San Francisco Public Utilities Commission's Power Enterprise is the primary electricity provider.

CHARGES:

1. Disconnect Notice Charge $5.00

2. Document Reproduction Charge $0.10 per page.

3. Temporary Service Installation & Removal Fee $270.00

4. Field Action Charge (Meter Disconnections and reconnections) $45.00

5. Pole or Underground Disconnections (Requiring a Line Crew) $125.00

6. After Hours Restoration Charge (10 p.m. - 8 a.m. M-F, Weekends & Holidays) $90.00

7. Lost, Stolen or Damaged Equipment Charge. Lost, stolen or damaged San Francisco Public Utilities Commission equipment will be charged to the Customer at the San Francisco Public Utilities Commission's actual cost, including labor, materials, overhead costs, etc.

8. Customer-Requested Electric Service Charges (minimum charge $40.00)

Any Customer request for field visits outside normal operating hours, troubleshooting problems not caused by the San Francisco Public Utilities Commission equipment or service, meter testing or repairs, or any other Customer-requested service not covered elsewhere in this Schedule of Charges or any rate schedule will be billed to the Customer at the San Francisco Public Utilities Commission's actual cost, at the discretion of the General Manager. Such charges may include, but are not limited to labor, materials, vehicles, administrative overhead, etc.

Issued By: THE CI'IY AND COUNTY OF SAN FRANCISCO PUBLIC UTILITIES COMMISSION

Resolution 10-0018

Effective Date: February 1, 2010

San Francisco
Water
Power
Sewer

The City and County of San Francisco

525 Golden Gate Avenue
San Francisco, California 94102
July 1, 2013

www.sfwater.org